

BeoCom 2400 is an advanced telephone in a modern and user-friendly design

The operation and the settings of the telephone are done by means of a menu operated dialogue

One of the many advanced functions is the built-in directory where you can store up to 121 telephone numbers with names attached and, of course, it is possible to add and delete telephone numbers/names in the directory. As the telephone automatically asks if you wish to store the number that you have just used, it is easy to fill in the directory.

BeoCom 2400 can be provided with a two buttons add-on module for infrared remote control of the volume function used in all recent Bang & Olufsen products.


INSTALLATION ↓

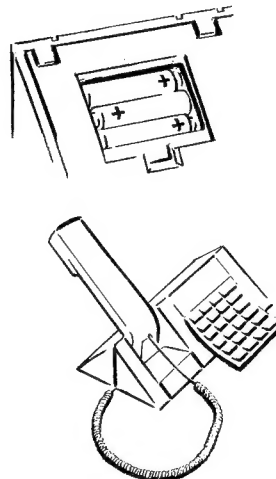
INSTALLATION

BATTERIES


The three batteries supplied have to be inserted in the compartment at the bottom of the table base. The batteries are used for the loudspeaking function and for programming only, while the memory is independent of the batteries. Unplug the telephone wall cord before opening the battery cover.

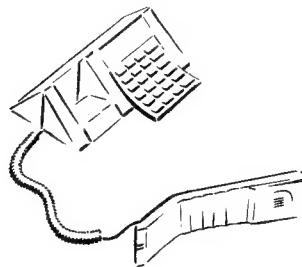
THE HANDSET

The telephone is provided with a magnetic switch which disconnects the telephone line when the handset is placed in the table base as indicated on the drawing. Alternatively, press the  button if a new dial tone is required.



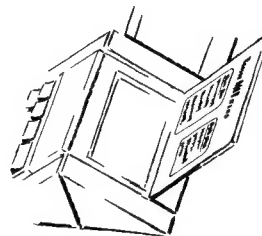
HANDSFREE

The telephone can be used handsfree. Place the handset in front of the table base and press 



MENU OVERVIEW

A menu overview is placed under the lid at the rear of the table base



MENU SURVEY

MAIN MENU

- 1 STORE ENTRY
- 2 EDIT ENTRY
- 3 DELETE ENTRY
- 4 DELETE REDIAL
- 5 RINGER ON/OFF
- 6 RINGER LEVEL
- 7 RINGER MELODY
- 8 PRESET VOLUME
- * SETUP MENU

FUNCTION

- Storing a new name/number
- Editing a stored name/number
- Deleting a stored name/number
- Deleting the telephone numbers in redial
- Disconnecting/connecting the tone ringer
- Setting the tone ringer level
- Setting the tone ringer melody
- Presetting the volume of the handset and loudspeaker

SETUP MENU

CALL TIME

AUTO CURSOR

MEMORY ACCESS

REDIAL KEY

SWITCHBOARD

DIAL MODE

CONTRAST

FUNCTION

Connecting/disconnecting the talktime function

Moving the cursor automatically

Searching access only to the directory

Disconnecting/connecting the redial function

Storing the public line prefix

Dial mode setting

Adjusting the display contrast

MENU SURVEY

KEYPAD FUNCTIONS ↓

KEYPAD FUNCTIONS

- | | |
|------------------|--|
| Clear | <ul style="list-style-type: none">• Press Clear to delete the latest entry• Press and hold Clear until the display is off to cancel the function in progress |
| < > | <ul style="list-style-type: none">• Shift between the menu settings• Search in the directory• Move the cursor when editing name/number in the directory• Set the volume during a conversation |
| Menu | <ul style="list-style-type: none">• Activate the menu dialogue |
| Enter | <ul style="list-style-type: none">• Activate the menu setting/menu function• Store name/number |
| Pause | <ul style="list-style-type: none">• Insert pause between a telephone number and an extension number• Insert space when editing name/number in the directory• Search for a letter block of a name |
| Memory | <ul style="list-style-type: none">• Directory |
| Redial | <ul style="list-style-type: none">• Show the telephone numbers in redial• Perform a call• Release pause when performing a call |

0 9, *, □

🔊

↶

🎧

- Dial a phone number
- Enter a name Letters are selected by pressing the appropriate key one, two, three or four times
- Connect/disconnect the loudspeaker
- Get a new dial tone when handset is lifted
- Disconnect current function and erases the display
- Disconnecting/connecting the microphone





RINGER EQUIVALENT NUMBER

A PSTN Exchange Line has a maximum REN capacity of 4. When you add up the REN values of your telephones, etc. they should not exceed 4. Your new telephone has a REN of 1. A BT provided telephone is assumed to have a REN of 1 unless otherwise marked. If you exceed the REN capacity one or more of the ringers may not function correctly.

Note: Because of the range of ringing detector characteristics, a guarantee of successful operation in an installation of mixed types of ringing detectors cannot be given by any supplier.

DISPLAY

Symbols

- | | |
|---|--|
| P | • Storing or editing a name/number in the directory |
| S | • Searching in the directory |
|  | • Is on when the loudspeaker is connected |
|  | • Flashes when the microphone is muted |
|  | • Is on during an incoming call
• Flashes when the toner/ringer is disconnected |
|  | • Flashes when the batteries are low |

Please note! The display switches off when the telephone has not been used for 30 seconds

DISPLAY

BeoCom 2400 memorizes 121 telephone numbers and names. Each name can have up to 16 characters and each number 48 digits.

Entering names

Enter the phone number or

Press	Enter
Enter	the name

[illegible][illegible]

Read the section SWITCHBOARD before storing

STORING DURING A CALL

Press **Menu**

MENU 1
STORE ENTRY

Press **Enter**
the phone number

FREE ENTRIES: 121 F
ENTER NUMBER

Press **Enter**
the name

ENTER NAME
: number >

Press **Enter**

STORED
: name : : : number : 5

If a dialled telephone number is not stored in the directory it can be stored right after the call when STORE ENTRY is shown in the display

STORING RIGHT AFTER A CALL

The display shows

STORE ENTRY 2
: number :

Press **Enter**
the name

ENTER NAME
: number :

Press **Enter**

STORED
: name : : : number : 5

When there is no space in the directory MEMORY FULL is shown in the display. An existing phone number has to be deleted before a new number can be stored.

THE TELEPHONE'S MEMORY (DIRECTORY)

SEARCHING IN THE DIRECTORY – MAKING A CALL

Names and phone numbers in the directory are arranged as follows

- Storings without names
- Names starting with & - /
- Names starting with digits
- Names arranged alphabetically (Ä Ö U Æ Ø Å in the end)

If a phone number exceeds 16 characters only the first 15 characters are shown. The symbol > is shown at last.

SEARCHING IN THE DIRECTORY WITH HANDSET ON-HOOK

Press > to search forward
Press < to search backward

SEARCHING ON INITIAL LETTER

Press **Memory**
[View Article Online](#)
[DOI: 10.1080/09658210701430000](#)
[http://www.informaworld.com](#)

Press	the first letter of the name	The first name with the dialled initial letter is shown in the display
-------	------------------------------	--

Press **>** Search forward until the name/number is shown

Press a new initial letter, if necessary

By searching on more letters (a letter block)
the entered letters just have to be contained
in the name

SEARCHING ON MORE LETTERS

Press **Memory**
Press the first letter
Press **Pause**
Press the second letter
Press **Pause**
Press the third letter

ENTER LETTER

– maximum four letters of a name can be entered

Press > Search forward until the name/number is
shown

DIALLING A DISPLAYED PHONE NUMBER

Lift the handset, *or* press 
Press **Redial**

SEARCHING IN THE DIRECTORY – MAKING A CALL

EDITING / DELETING ↓

EDITING

A name/number in the directory can be edited by

- adding a character
- writing over a character
- deleting a character with **Clear**
- inserting a space with **Pause**

Deleting entries

Press and hold **Clear** until the display is off

EDITING A NAME/NUMBER IN THE DIRECTORY

Search forward until the name/number is shown.

```
Press  Menu, 2      MENU 2
                   : EDIT ENTRY :
```

Press Enter

Move the cursor with < > to the place you want to edit

Edit the name/number

```
Press      Enter      STORED
              : name > : : number : S
```

DELETING

DELETING A NAME/NUMBER IN THE DIRECTORY

Search forward to the name/number to delete

Press **Menu, 3**

MENU 7

: FIRM COUNTRY :

Press **Enter**

MILF MEY?

[illegible]

Press Enter

[illegible]

1. 2. 3. 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. 30. 31. 32. 33. 34. 35. 36. 37. 38. 39. 40. 41. 42. 43. 44. 45. 46. 47. 48. 49. 50. 51. 52. 53. 54. 55. 56. 57. 58. 59. 60. 61. 62. 63. 64. 65. 66. 67. 68. 69. 70. 71. 72. 73. 74. 75. 76. 77. 78. 79. 80. 81. 82. 83. 84. 85. 86. 87. 88. 89. 90. 91. 92. 93. 94. 95. 96. 97. 98. 99. 100. 101. 102. 103. 104. 105. 106. 107. 108. 109. 110. 111. 112. 113. 114. 115. 116. 117. 118. 119. 120. 121. 122. 123. 124. 125. 126. 127. 128. 129. 130. 131. 132. 133. 134. 135. 136. 137. 138. 139. 140. 141. 142. 143. 144. 145. 146. 147. 148. 149. 150. 151. 152. 153. 154. 155. 156. 157. 158. 159. 160. 161. 162. 163. 164. 165. 166. 167. 168. 169. 170. 171. 172. 173. 174. 175. 176. 177. 178. 179. 180. 181. 182. 183. 184. 185. 186. 187. 188. 189. 190. 191. 192. 193. 194. 195. 196. 197. 198. 199. 200. 201. 202. 203. 204. 205. 206. 207. 208. 209. 210. 211. 212. 213. 214. 215. 216. 217. 218. 219. 220. 221. 222. 223. 224. 225. 226. 227. 228. 229. 230. 231. 232. 233. 234. 235. 236. 237. 238. 239. 240. 241. 242. 243. 244. 245. 246. 247. 248. 249. 250. 251. 252. 253. 254. 255. 256. 257. 258. 259. 260. 261. 262. 263. 264. 265. 266. 267. 268. 269. 270. 271. 272. 273. 274. 275. 276. 277. 278. 279. 280. 281. 282. 283. 284. 285. 286. 287. 288. 289. 290. 291. 292. 293. 294. 295. 296. 297. 298. 299. 300. 301. 302. 303. 304. 305. 306. 307. 308. 309. 310. 311. 312. 313. 314. 315. 316. 317. 318. 319. 320. 321. 322. 323. 324. 325. 326. 327. 328. 329. 330. 331. 332. 333. 334. 335. 336. 337. 338. 339. 340. 341. 342. 343. 344. 345. 346. 347. 348. 349. 350. 351. 352. 353. 354. 355. 356. 357. 358. 359. 360. 361. 362. 363. 364. 365. 366. 367. 368. 369. 370. 371. 372. 373. 374. 375. 376. 377. 378. 379. 380. 381. 382. 383. 384. 385. 386. 387. 388. 389. 390. 391. 392. 393. 394. 395. 396. 397. 398. 399. 400. 401. 402. 403. 404. 405. 406. 407. 408. 409. 410. 411. 412. 413. 414. 415. 416. 417. 418. 419. 420. 421. 422. 423. 424. 425. 426. 427. 428. 429. 430. 431. 432. 433. 434. 435. 436. 437. 438. 439. 440. 441. 442. 443. 444. 445. 446. 447. 448. 449. 450. 451. 452. 453. 454. 455. 456. 457. 458. 459. 460. 461. 462. 463. 464. 465. 466. 467. 468. 469. 470. 471. 472. 473. 474. 475. 476. 477. 478. 479. 480. 481. 482. 483. 484. 485. 486. 487. 488. 489. 490. 491. 492. 493. 494. 495. 496. 497. 498. 499. 500. 501. 502. 503. 504. 505. 506. 507. 508. 509. 510. 511. 512. 513. 514. 515. 516. 517. 518. 519. 520. 521. 522. 523. 524. 525. 526. 527. 528. 529. 530. 531. 532. 533. 534. 535. 536. 537. 538. 539. 540. 541. 542. 543. 544. 545. 546. 547. 548. 549. 550. 551. 552. 553. 554. 555. 556. 557. 558. 559. 560. 561. 562. 563. 564. 565. 566. 567. 568. 569. 570. 571. 572. 573. 574. 575. 576. 577. 578. 579. 580. 581. 582. 583. 584. 585. 586. 587. 588. 589. 590. 591. 592. 593. 594. 595. 596. 597. 598. 599. 600. 601. 602. 603. 604. 605. 606. 607. 608. 609. 610. 611. 612. 613. 614. 615. 616. 617. 618. 619. 620. 621. 622. 623. 624. 625. 626. 627. 628. 629. 630. 631. 632. 633. 634. 635. 636. 637. 638. 639. 640. 641. 642. 643. 644. 645. 646. 647. 648. 649. 650. 651. 652. 653. 654. 655. 656. 657. 658. 659. 660. 661. 662. 663. 664. 665. 666. 667. 668. 669. 670. 671. 672. 673. 674. 675. 676. 677. 678. 679. 680. 681. 682. 683. 684. 685. 686. 687. 688. 689. 690. 691. 692. 693. 694. 695. 696. 697. 698. 699. 700. 701. 702. 703. 704. 705. 706. 707. 708. 709. 710. 711. 712. 713. 714. 715. 716. 717. 718. 719. 720. 721. 722. 723. 724. 725. 726. 727. 728. 729. 730. 731. 732. 733. 734. 735. 736. 737. 738. 739. 740. 741. 742. 743. 744. 745. 746. 747. 748. 749. 750. 751. 752. 753. 754. 755. 756. 757. 758. 759. 760. 761. 762. 763. 764. 765. 766. 767. 768. 769. 770. 771. 772. 773. 774. 775. 776. 777. 778. 779. 780. 781. 782. 783. 784. 785. 786. 787. 788. 789. 790. 791. 792. 793. 794. 795. 796. 797. 798. 799. 800. 801. 802. 803. 804. 805. 806. 807. 808. 809. 810. 811. 812. 813. 814. 815. 816. 817. 818. 819. 820. 821. 822. 823. 824. 825. 826. 827. 828. 829. 830. 831. 832. 833. 834. 835. 836. 837. 838. 839. 840.

Regret deleting

Press Clear

The subsequent name/number in the directory is shown

REDIALLING

BeoCom 2400 memorizes the last 9 phone numbers dialled. Each number can have up to 48 characters.


REDIALLING THE LAST NUMBER DIALLED

With handset off-hook and the display off

Press **Redial** 

DIALLING A NUMBER FROM REDIAL

With handset on-hook

Press **Redial**  until the number required is shown in the display

Lift the handset, or press 

Press **Redial**

Please note! Deleting numbers in redial will result in all phone numbers in redial being deleted

DELETING THE NUMBERS IN REDIAL

| | | |
|-------|----------------|------------------------------|
| Press | Menu, 4 | Menu 4
: DELET REDIAL : |
| Press | Enter | DELET REDIAL : |
| Press | Enter | DELET REDIAL
DELET REDIAL |

As a safety precaution while using a telephone service the digits pressed after * and # are not stored in redial

REDIALLING

USING THE PAUSE BUTTON ↓

USING THE PAUSE BUTTON

If, when making a call, it is necessary to wait for a new dial tone before dialling the 2nd part of the number a pause must be inserted

The pause must be inserted by manual calls as well as by entering numbers into the directory

A new dial tone may occur by e.g. foreign numbers, telephone services and numbers followed by an extension number

STORING WITH ONE PAUSE

Press **Menu**

MENU 1
: STORE ENTRY :

Press **Enter**
Enter 1st part of the phone number

FREET ENTRIES: 121 F
ENTER NUMBER

Press **Pause**
Enter 2nd part of the phone number

Press **Enter**
Enter the name

ENTER NAME F
: number :

Press **Enter**

STORED
: name > : : number : 0

DIALLING WITH STORED PAUSE

Get a phone number from the directory or redial

Press **Redial**
(1st part of the phone number is transmitted)

Wait for the dial tone

Press **Redial**
(2nd part of the phone number is transmitted)

If two or more pauses are stored, the extension number is transmitted automatically

Press **Pause** twice and you obtain a one second's pause. Each additional press on **Pause** adds a one second's pause. The duration of the pause must correspond to the delay from the phone number is transmitted until you obtain a new dial tone. However, this delay may vary from call to call.

Display with one pause

Display with two pauses

==

TONE RINGER

The tone ringer can be disconnected either temporarily (TEMPORARY OFF) or continuously (OFF)

When the tone ringer is disconnected a flashing  is shown in the display

DISCONNECTING/CONNECTING THE TONE RINGER

Press **Menu, 5**

Menu 5
: RINGER OFF :
: RINGER ON :

Press **Enter**

RINGER OFF
: RINGER ON :

Press **< >**

to select the setting to your choice


Press **Enter**

RINGER ON
: RINGER OFF :

If the tone ringer is disconnected reconnection is done by lifting the handset and placing it in the table base again

The tone ringer has four levels

- INCREASING
- LOW
- MEDIUM
- LOUD

While setting the levels are audible when  is pressed

The tone ringer has four quick and four slow melodies

- SLOW
- FAST

Setting the tones, pressing the  enables the tones to be heard

TONE RINGER

SETTING THE TONE RINGER LEVEL

Press **Menu, 6**

MENU 6
: RINGER LEVEL >

Press **Enter**

RINGER LEVEL
: LOUD >

Press **< >**

to select the setting to your choice

Press **Enter**

STORED
MEDIUM

SETTING THE TONE RINGER MELODY

Press **Menu, 7**

MENU 7
: RINGER MELODY :

Press **Enter**

RINGER MELODY
: SLOW 1 :

Press **< >**

to select the setting to your choice

Press **Enter**

STORED
FAST 2

VOLUME

SETTING THE VOLUME

Press > to increase the volume
Press < to decrease the volume

The telephone can be preset to start all calls at the same volume

PRESETTING THE VOLUME

Press **Menu, 8**

MENU 8
: PRESET VOLUME :

Press **Enter**

PRESET VOLUME
: OFF :

Press > until ON is shown in the display

PRESET VOLUME
: OFF >

Press **Enter**

Press < > to select the volume to your choice

Press **Enter**

STORED
[|||||] [|||||] [|||||] [|||||] [|||||] [|||||] [|||||] [|||||] [|||||] [|||||]

MICROPHONE

The microphone can be muted temporarily so that you can make an aside to somebody else in the room without the person at the other end hearing you

A beep signal indicates that the microphone is muted

DISCONNECTING THE MICROPHONE

Press   flashes

CONNECTING THE MICROPHONE

Press 

LOUDSPEAKER

Other people can listen to the conversation with the loudspeaker connected

CONNECTING THE LOUDSPEAKER

Press   is on

DISCONNECTING THE LOUDSPEAKER

Press 

VOLUME

MICROPHONE

LOUDSPEAKER

SETUP MENU

Access to the setup menu

Press **Menu, ***

MENU *
: SETUP MENU :

Press **Enter**

SETUP MENU
: CALL TIME :

In the setup menu the following functions are now available

CONNECTING/DISCONNECTING THE TALKTIME FUNCTION

The duration of a call is displayed in minutes and seconds

Press **>**

until CALL TIME is shown in the display

This function is not connected from the factory

Press **Enter**

CALL TIME
< OFF >

Press **<>**

to select the setting to your choice

Press **Enter**

STORED
ON

MOVING THE CURSOR AUTOMATICALLY

By entering letters the cursor can move automatically after 1.5 secs. By this you omit to press > to get more letters from one key

- Manual moving (NO)
- Automatic moving (YES)

Press >

until AUTO CURSOR is shown in the display

Press Enter

AUTO CURSOR
: NO :

Press < >

to select the setting to your choice

Press Enter
1
9

STARTED
: YES :

RESTRICTED ACCESS TO THE DIRECTORY

Access to the directory can be restricted to searching only

- Complete access (NORMAL)
- Access for searching only (SEARCH ONLY)

Press >

until MEMORY ACCESS is shown in the display

Press Enter

MEMORY ACCESS
: NORMAL :

Press < >

to select the setting to your choice

Press Enter

STARTED
: SEARCH ONLY :

SETUP MENU

DISCONNECTING/CONNECTING THE REDIAL FUNCTION

Please note! Disconnecting the redial function will result in all phone numbers in redial being deleted

Press >

until REDIAL KEY is shown in the display

Press **Enter**

REDIAL KEY
: NORMAL :

Press < >

to select the setting to your choice

Press **Enter**

STORED
OFF

DIAL MODE SETTING

The dial mode can be set to TONE or PULSE and can be combined with the R-key function FLASH or EARTH. The correct setting depends on the type of telephone line

Press >

until DIAL MODE is shown in the display

Press **Enter**

DIAL MODE
: TONE FLASH :

Press < >

to select the setting to your choice

Press **Enter**

STORED
PULSE EARTH

ADJUSTING THE DISPLAY CONTRAST

Press >

until CONTRAST is shown in the display

Press Enter



Press < >

to select the setting to your choice

Press Enter



SWITCHBOARD

If BeoCom 2400 is connected to a switchboard it is often necessary to enter a pause between the public line prefix and the telephone number

BeoCom 2400 inserts this pause automatically when it is once stored into the telephone together with the public line prefix

STORING THE PREFIX

Enter setup menu
Press >

until SWITCHBOARD is shown in the display

Press **Enter**

SWITCHBOARD
: UNIT :

Press < >

until YES is shown in the display

Press **Enter**

SWITCHBOARD
CODE :

Press the prefix

Press **Enter**

PAUSE
: UNIT :

Press < >

to select the pause required *)

Press **Enter**

STORED
SWITCHBOARD

*) The pause between the prefix and the telephone number can be set from one to twelve seconds or you can enter a stop (WAIT)

1111


until SWITCHBOARD is shown in the display

[illegible]

until NO is shown in the display

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TROUBLE SHOOTING

| Symptoms | Possible cause | Correction |
|--|--|---|
| The display shows a flashing  | The batteries are low | Insert new batteries |
| The tone ringer does not work | The tone ringer is disconnected | Connect the tone ringer |
| Redialling impossible | <ul style="list-style-type: none"> • Redial disconnected • The prefix is not stored (switchboard) • A pause between 1st part of the phone number and 2nd part of the phone number has not been stored | <ul style="list-style-type: none"> • Connect redial • See SWITCHBOARD • See USING THE PAUSE BUTTON |
| Storing and editing name/numbers in the directory does not work | The access to the directory is set to SEARCH ONLY | Set the access to NORMAL |

TECHNICAL INFORMATION

LOCATION

Do not place the telephone in a dusty or dirty room Do not expose the telephone to excessive moisture

DATA

Power supply

REN factor

Batteries

Ambient temperature

Relative humidity

Dimensions

Weight of handset

Total weight

from the telephone network

1

3 x 1.5 V, type AAA

−25°C to +55°C

0°C to +55°C

15% to 95%

175 mm

195 mm

165 mm

115 g

600 g

the telephone
the display

height
width
depth

CLEANING

Use a soft cloth dipped in water containing a few drops of mild detergent

Your BeoCom 2400 may only be connected to the following installations

- a Direct Exchange Lines (DELs) with either loop disconnect or multifrequency signalling facilities, i.e. a line connected directly to a telephone exchange with its own exchange number
- b Extensions via all sockets provided for DELs
- c Extensions of Approved PABXs including PABXs which return secondary proceed indication

This telephone must not be connected

- a to a shared service line (party line)
- b as an extension to a payphone
- c to a 1 + 1 carrier system

It is not possible to guarantee correct operation under all possible conditions on all compatible PBXs. If difficulty is experienced contact your telephone supplier for advice.

BeoCom 2400 has been approved for the use of the following facilities

Simple Telephone

Loudspeaking – Call Progress Monitor

Loop Disconnect Signalling

Multi Frequency Signalling

PBX earth register recall

PBX timed break register recall

Automatic Dialling

Automatic storage of Last Number Dialed

Storage of telephone numbers for retrieval by a pre-determined code

Any other usage will invalidate the approval of the apparatus if as a result it then ceases to conform to the standards against which approval was granted.

Dialling Emergency Services

This telephone can be used to make a call to the BT Emergency (999) Services

To make a call obtain the PSTN dial tone and dial 999

APPROVED for connection to
telecommunication systems specified
in the instructions for use subject to
the conditions set out in them

S/3524/3/T/503613

Dear Customer,

Your needs as the user of our products are always given careful consideration during the design and development process, and we strive to make our products easy and comfortable to operate

We therefore hope that you will take time to drop us a line, telling us about your experiences with your Bang & Olufsen telephone. Anything which you consider important - positive or negative - may help us in our constant efforts to refine our telephones

| | |
|-----------------|---|
| Please write to | Bang & Olufsen Telecom A/S
Customer's Support
Kjeldsmarkvej 1
DK-7600 Struer |
|-----------------|---|

| | |
|-----------|---|
| or fax to | Bang & Olufsen Telecom A/S
Customer's Support
+45 96 844401 |
|-----------|---|

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|----------------------|-------------------------|
| or send an e-mail to | telecom@bang-olufsen dk |
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